

Aras Supplier Management

27

Release Notes

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1 Platform Support Matrix

The Aras Supplier Management 27 – Installation Guide lists the software required.

Aras Innovator Release	Client Operating System	Browser
27	<ul style="list-style-type: none"> Windows: 8.1, 10, 11 macOS 10.15 Catalina 	<ul style="list-style-type: none"> Chrome 111 for Windows 10 and 11 Edge for Windows 10 and 11 Firefox: 91 ESR and 102 ESR
28	<ul style="list-style-type: none"> Windows: 8.1, 10, 11 macOS 10.15 Catalina 	<ul style="list-style-type: none"> Chrome 114 for Windows 10 and 11 Edge for Windows 10 and 11 Firefox: 91 ESR and 102 ESR
29	<ul style="list-style-type: none"> Windows: 8.1, 10, 11 macOS 10.15 Catalina 	<ul style="list-style-type: none"> Chrome 117 for Windows 10 and 11 Edge for Windows 10 and 11 Firefox: 91 ESR and 102 ESR
30	<ul style="list-style-type: none"> Windows: 8.1, 10, 11 macOS 10.15 Catalina 	<ul style="list-style-type: none"> Chrome 119 for Windows 10 and 11 Edge for Windows 10 and 11 Firefox: 91 ESR and 102 ESR

2 Key Features and Known Issues

2.1 Key Features in Aras Supplier Management 27

Aras Supplier Management enhances collaboration between OEMs and suppliers by streamlining communication channels, ensuring secure management of all supplier-related data, and promoting more efficient interactions.

2.1.1 Supplier Information Management

OEMs can capture and maintain comprehensive details about suppliers, including the main address, phone number, email, and company registration numbers. This feature enables OEMs to build a robust supplier database, centralizing all critical supplier information for easy access and management.

2.1.2 Contacts Management

Supplier contacts are key individuals at the supplier organization responsible for working with the OEM. Contacts serve two main purposes: providing contact information for the OEM and granting access to the Aras Portal. This feature includes a detailed directory of contacts, their roles, and their responsibilities.

2.1.3 Supplier Locations

OEMs can track the locations of suppliers, which is particularly useful for companies with multiple operational sites. This feature supports the mapping of supplier facilities, helping in logistics and supply chain planning.

2.1.4 Supplier Attachments

It is possible to attach files to supplier profiles. These attachments can include any relevant documents, such as supplier catalogs, certification documents, compliance records, or performance reports, which are not categorized under document management.

2.1.5 Supplier Part Management

Manufacturer Parts are parts provided by external manufacturers. Suppliers may be manufacturers, resellers, or distributors selling parts manufactured by a larger manufacturer or a white-labeled product. This feature allows OEMs to manage and track all parts supplied by external entities, including detailed part specifications, sourcing information, and supplier performance metrics.

2.1.6 Supplier Score Cards

Supplier Score Cards allow OEMs to score and rank suppliers for their own supplier selection purposes or to spot trends and ask for supplier corrective actions. Score Cards are versionable, allowing trends or changes to be viewed over time. This feature includes criteria such as delivery performance, quality metrics, and responsiveness.

2.1.7 Contracts

Contracts are document items that capture agreements between the OEM and the supplier. These could include service level agreements, data protection agreements, non-disclosure agreements, or buyer/supplier contracts. This feature ensures all contractual agreements are stored centrally and are easily accessible.

2.1.8 Document Sharing

Document sharing allows OEMs to share documents and CAD documents with suppliers. Adding a document to the supplier-shared item tab will share specific versions of a document or CAD document with a supplier. This feature supports secure and controlled sharing of critical documents.

2.1.9 Supplier Questionnaires

Supplier Questionnaires enable OEMs to create and distribute questionnaires to suppliers. Templates may be created for commonly used questionnaires, and it is possible to create ad-hoc questionnaires or to create from a template. Responses may be entered by a supplier through the Aras Portal. This feature aids in collecting feedback and assessing supplier capabilities and performance.

2.1.10 Supplier SCARs (Supplier Corrective Action Requests)

SCARs provide OEMs with the ability to inform suppliers about issues that must be corrected. Suppliers may communicate their corrective and preventative actions through the Aras Portal. This feature helps manage and resolve supplier-related issues efficiently.

2.1.11 Negotiation Requests

Negotiation Requests allow OEMs to negotiate contract changes with suppliers. The Negotiation Request feature allows the tracking of activities between OEM and Supplier, ensuring all negotiation activities are documented and managed effectively.

2.1.12 Buyer Notices

Buyer Notices allow OEMs to communicate issues and notify suppliers. Buyer Notices are entered by the OEM in Innovator, and suppliers can view and acknowledge them in the Aras Portal and act appropriately. This feature supports effective communication and issue management.

2.1.13 Supplier Alerts

Supplier Alerts are a tool that allows suppliers to communicate issues to the OEM. Alerts are entered by suppliers in the Aras Portal, and the OEM can receive them in Innovator and act appropriately. This feature ensures prompt attention and resolution of supplier-reported issues.

2.2 Known Issues in Aras Supplier Management 27

Issue #	Description	Workaround
I-066789	When creating a contact, a user is created. The user item is not updated when a contact is updated.	Manually update user items.
I-066791	Creating a supplier alert is possible after a supplier is created; however, there is a permission issue where the supplier cannot see the alert when the supplier is not approved.	Create a supplier alert only when the supplier is approved.
I-066792	It is possible to add questions to a questionnaire template before saving it. The questions are related to multiple-choice responses. However, multiple-choice responses cannot be created before the original questionnaire template is saved.	Create a questionnaire template and question(s) and press save first. Then, enter the relationship for the question and add the multiple-choice responses.
I-066800	Multiple-choice questions are impossible when creating a questionnaire without a template, as no form exists.	
I-066882	Promoting the DAC policy during installation using the Aras update does not activate the DAC policy. The policy has been promoted, but the DAC needs to be fixed.	Navigate from the TOC, Administration, Configuration, and Derived Relationship to search for and manually activate sms_Supplier_SharedItems and sms_Supplier_ManufacturerParts.